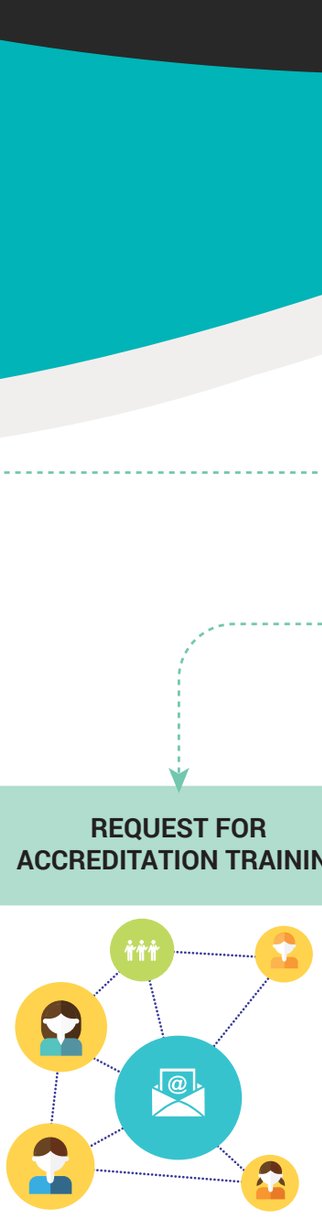
DENTAL CLINIC ACCREDITATION PROCESS

VOLUNTARY REQUEST
by Dental Clinic

6-12 months earlier

REQUEST FOR ACCREDITATION TRAINING



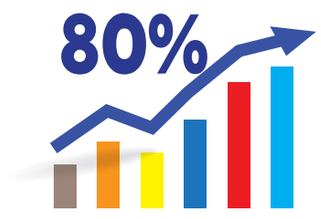
AWARENESS & TRAINING PROGRAMME

Preparation & education on Standard Interpretation to Core members of Organisation by MSQH Consultants (1 Day).

Education & Support from MSQH:
- Understand and interpret the standards
- Gap analysis overcome short falls

MSQH Dental Clinic Accreditation Standards and Assessment Tool provided by MSQH

Internal Education



MULTIPLE SELF-EVALUATIONS
By the facility
(achieve > 80% compliance)

Minimum 6 Months after training

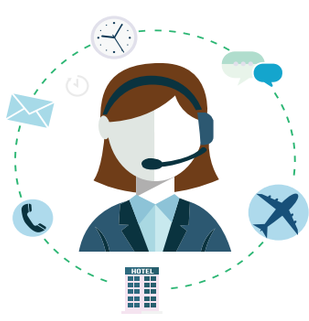
Request for next survey before award/certificate expires

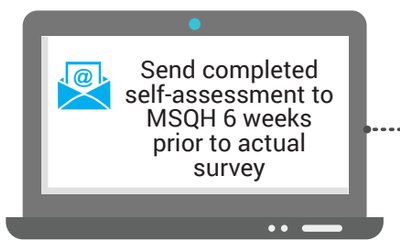
AGREEMENT ON SURVEY DATES

REQUEST TO MSQH FOR ON-SITE ACCREDITATION SURVEY

MSQH identifies Surveyors Consensus on Survey Team by Dental Clinic

Survey Coordination by MSQH/Chief of Survey Team/Dental Clinic





Pre Survey Assessment Completion of Survey self-assessment

Can only request for full accreditation survey after lapse of 12 months from the last Survey

MONTH 36TH
Compliance Report

- Surveyors meet key staff
- Presentation to Surveyors
- Verification and validation of documents, eg. policies and procedures, statistics, etc
- Inspection on structure, design, utilities, amenities and practises.
- Interview with management, HODs, staff, patients & families.
- Assessment of services

ACTUAL ON-SITE ACCREDITATION SURVEY

SUMMATION CONFERENCE

ACCREDITATION SURVEY REPORT

MONTH 24TH
Compliance Report

MCHS VOTES FOR ACCREDITATION AWARD

ACCREDITATION STATUS

MONTH 12TH
Compliance Report

Report & Award

FULL FOUR-YEAR ACCREDITATION AWARD

DELAYED ACCREDITATION AWARD

NON ACCREDITATION

RE - ASSESSMENT

- Submit compliance Report / on-site visit within the next six (6) months