Medical Clinic Accreditation Process

VOLUNTARY REQUEST BY MEDICAL CLINIC

6-12 MONTHS EARLIER

REQUEST FOR ACCREDITATION TRAINING

AWARENESS & TRAINING PROGRAMME

MSQH Medical Clinic Accreditation Standards and Assessment Tool provided by MSQH

Preparation & education on Standard Interpretation to Core members of Organisation by MSQH Consultants (1 Day).
Education & Support from MSQH:
- Understand and interpret the standards
- Gap analysis overcome short falls

80%

MULTIPLE SELF-EVALUATION
By the facility
(achieve > 80% compliance)

Internal Education

REQUEST FOR SURVEY BEFORE AWARD/ CERTIFICATE EXPIRES (BEFORE SUBSEQUENT CYCLE)

AGREEMENT ON SURVEY DATE

REQUEST TO MSQH FOR ON-SITE ACCREDITATION SURVEY

Minimum 6 Months after training

MSQH identifies Surveyors Consensus on Survey Team by Medical Clinic

Survey Coordination by MSQH/Chief of Survey Team/Medical Clinic

Can only request for full accreditation survey after lapse of 12 months

COMPLIANCE REPORT 30TH MONTH

SEND COMPLETED SELF-ASSESSMENT TO MSQH 6 WEEKS PRIOR TO ACTUAL SURVEY

Pre Survey Assessment Completion of Survey self-assessment

- Surveyors meet key staff
- Presentation to Surveyors
- Verification and validation of documents, eg. policies and procedures, statistics, etc
- Inspection on structure, design, utilities, amenities and practises.
- Interview with management, HODs, staff, patients & families.
- Assessment of services

ACTUAL ON-SITE ACCREDITATION SURVEY

COMPLIANCE REPORT 18TH MONTH

ACCREDITATION SURVEY REPORT

SUMMATION CONFERENCE

MCHS VOTES FOR ACCREDITATION AWARD

ACCREDITATION STATUS

Report & Award

FULL FOUR-YEAR ACCREDITATION AWARD

DELAY ACCREDITATION AWARD

NON ACCREDITATION

RE-ASSESSMENT
Submit compliance Report / on-site visit within the next six (6) months