CENTRALISED TRAINING:

KEY CHANGES IN MSQH HOSPITAL ACCREDITATION 7TH EDITION STANDARDS

28 NOV 2026 (SATURDAY) | **08: 00 AM - 06: 15 PM** | **ONLINE - ZOOM PLATFORM**

OUTLINE

This training provides an introductory and transitional overview of the MSQH 7th Edition Standards, focusing on key changes from the 6th Edition and the integration of ISQua core principles Digital Care, Sustainability, and Workforce Care. Participants will gain an understanding of the structure, intent, rating system, and accreditation process under the 7th Edition to support organisational readiness and compliance.

LEARNING OUTCOMES

Upon completion of this training, participants will be able to:

1. Describe the structure and intent of the MSQH 7th Edition Standards
2. Identify key changes impacting clinical, hospital-wide, and governance standards
3. Understand the rating system and accreditation survey process under the 7th Edition
4. Identify priority actions required for transition and preparation within their organisation

TRAINING FEE

- **MSQH Member: RM 1080.00/ pax**
- **Non-MSQH Member: RM 1404.00 / Pax**

Note: All prices are inclusive of 8% SST

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RECOGNISED BY:

Ministry of Health Malaysia

STANDARDS MALAYSIA

INTERNATIONALLY ACCREDITED BY:

ISQuaEEA Accredited Organisation 2024-2028

ISQuaEEA Accredited Surveyor Training Programme 2024-2028

ISQuaEEA Accredited Standards 2022-2026

TENTATIVE TRAINING PROGRAMME

Time	Topic
08:00 am – 08:30 am	Registration
08:30 am – 08:40 am	**Welcome Address**
08:40 am – 09:10 am	**Part I: Overview of MSQH & Introduction to the 7th Edition Standards**
09:10 am – 09:45 am	**Part II: Key Changes in the MSQH 7th Edition Standards**
09: 45 am – 10:45 am	• **Performance Indicator**
10:45 am – 11:00 am	Bio-Break
11:00 am – 12:00 pm	• **Person-Centred Care**
12:00 pm - 01:00 pm	• **Business Continuity Plan**
01:00 pm – 02:00 pm	Lunch Break
02:00 pm – 02:40 pm	• **Sustainable care**
02:40 pm – 03:20 pm	• **Digital Care & AI**
03:20 pm – 04:00 pm	• **Support for Workforce Care**
04:00 pm – 04:10 pm	Tea Break
04:10 pm – 04:50 pm	• **Pre-Hospital Care**
04:50 pm – 05:30 pm	• **Patient Care Tracer**
05:30 pm – 06:10 pm	• **Prevention & Control of Infection**
06:10 pm – 06: 15 pm	Closing Remarks & Feedback Form
06:15 pm	End of Training