Organized by:

MSQH®

HEALTHCARE RISK MANAGEMENT & SAFETY WORKSHOP

HRD CORP CLAIMABLE

COURSE OVERVIEW

This workshop aims to bring to the forefront the importance of Risk Management and Patient Safety which are of immediate or emerging concern to all healthcare professionals.

The patient safety movement internationally has encouraged risk management professionals to expand their focus to include a proactive, preventive, and systems approach to understanding hazards. Rather than limiting focus on managing the aftermath of an event, risk management must be integrated into the system and processes of daily healthcare work.

It is also part of the accreditation requirement that healthcare organizations ensure quality services, safe patient care, and safe working environments are initiated, facilitated, promoted, and maintained within the facility through an optimal risk management policy.

TARGET AUDIANCE

- Hospital Administrators, Hospital/Medical Centre Person-In-Charge, Quality Assurance Managers, Risk Managers, Nurse Managers, Clinical Specialist/Consultant, Senior Medical Officers, Biomedical Engineers, Pharmacists, Critical Care Unit Directors/Managers.

TRAINING DETAILS

Date:	**19 - 21 January 2027**
Venue:	**AC Hotel, Kuala Lumpur**
Training Fee:	• **MSQH Member : RM 2,700.00 / Pax** • **Non-Member : RM 2,808.00 / Pax**

Note: All fees are inclusive of 8% SST. Accommodation is not included.

SCAN TO REGISTER

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TRAINING TENTATIVE

Day 1

7:45 AM	Registration
8:15 AM	Welcome Remarks
8:30 AM	Compliance to Risk Management, Patient Safety & Accreditation Brief for MSH to highlight compliance to MSQH accreditation an sharing on current edition and upcoming edition
9:30 AM	Tea Break
9:45 AM	A Total Systems Approach to Enhancing Healthcare Safety
10:45 AM	Risk Identification Techniques
11:45 AM	Components of Risk Management
12:45 PM	Lunch Break
1:45 PM	Incident / Event Management
2:45 PM	Investigation RCA Models
3:45 PM	Tea Break
4:00 PM	Investigation RCA Models (Cont.)
5:00 PM	Session adjourns - End of Day 1

Day 2

8:00 AM	Registration
8:30 AM	Health IT Risk to Patient Safety
10:00 AM	Photo Session & Tea Break
10:25 AM	Case Study Introduction: Clinical & Non-Clinical Case
11:25 AM	Part 1 : Case Study Group Work Discussion a. Non-Clinical Case
12:30 PM	Lunch Break
2:45 PM	Part 2: Case Study Group Work (Cont.) a. Clinical Case
4:00 PM	Tea Break
4:15 PM	Impact of Healthcare Technology Management towards Risk Management & Safety
5:15 PM	Session adjourns

Day 3

8:00 AM	Registration
8:30 AM	Recap on Day 2 Highlights
9:00 AM	Group Presentation
10:20 AM	Tea Break
11:25 AM	Group Presentation (Cont.)
11:40 PM	Brunch
12:15 PM	Wrap-Up. End of Workshop

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